



HYDRAULIC BREAKER CERTIFICATE OF WARRANTY



BASIC POLICY FOR STANDARD WARRANTY

This warranty policy provides instructions for TERAN HYDRAULIC BREAKERS.

The standard warranty period for TERAN HYDRAULIC BREAKERS and attachments is twelve (12) months from the final delivery date to the end-user.

The warranty will not be applied to the wearing and consumable parts, except in cases where the problem is caused by the manufacturer's fault.

It is necessary for the distributor to provide written or printed evidence of the final delivery date to TERAN INDUSTRIES.

If there is no such evidence, TERAN INDUSTRIES will consider the date of the Bill of Lading and the warranty period will be estimated as 13 months from the date of shipment to the distributor.

It is strongly recommended to use genuine TERAN spare parts supplied by TERAN INDUSTRIES at all times.

WARRANTY CLAIM

Each claim must be reported separately on a standard warranty claim form or a product report form within 15 days from the date of repair. The claim should include the following information:

Model No. and Serial No. of the hammer body (cylinder Serial No. is considered as hammer Serial No.)

Serial No. and Part No. of the defected parts.

Date of final delivery and date of defect.

Operating hours (not for evidence of claim, just for reference)

Clear description of the fault.

List of the replaced parts with part No.

Detailed pictures and images concerning defected part.

Any other evidence and reference materials.

The warranty will not cover wearing parts such as:

All kinds of tools, including moil point, chisel (wedge), and blunt types.

All kinds of seals and rings.

All kinds of springs and buffers.

All kinds of bolts and plugs except through bolt and side bolt.

The warranty service will be excluded in the following cases:

Operation faults, mistake, or misuse by users.

Misusing unauthorized spare parts (not original TERAN parts).

All wearing parts such as tool, tool pin, bush pin, seal kit, etc.

All warranty parts shall be replaced by C&F Ocean Basis. All other costs, including labor, will be excluded.

WARRANTY PERIOD FOR MAIN PARTS

No.	PART NAME	MONTH	REMARKS
1.	BACK HEAD	12	
2.	CYLINDER	12	
3.	FRONT HEAD	12	
4.	ACCUMULATOR	12	
5.	VALVE ASS'Y	12	
6.	PISTON	6	Under the circumstance of crack, exclude scratch.
7.	STOP PIN	3	
8.	ROD PIN	3	
9.	THROUGH BOLT ASS'Y	3	
10.	SIDE BOLTS	3	
11.	FRONT COVER	NO	
12.	RING BUSH	NO	
13.	TOOL (Moil, Chisel and Blunt, Wedge)	NO	
14.	SEAL KIT	NO	
15.	DIAPHRAGM PLATE	NO	